

To our Customers, Partners & Vendors,

As we are all facing this pandemic, we wanted to take a moment of your time to address how we at Paul's Transport Inc. are doing our part to mitigate and slow the spread of COVID-19.

Paul's Transport has been a major player in the container shipping market since 1989, where our valued employees and customers have helped us accomplish many milestones in our 30-year history.

It is now more than ever that we need to do our part to ensure our employees, customers and all stakeholders are doing their part to prevent further spread of this virus.

Our management team has implemented a business continuity plan to ensure operations run safely and avoid disruptions during this rapidly changing environment. We want to thank you for entrusting us to serve you and want to ensure you are aware of the preventative measures we have enacted for all employees, drivers, families and visitors of Paul's Transport.

As of now, Paul's Transport is fully operational and open for business.

Over the last few years, we have invested heavily into our IT infrastructure, including moving our entire operations to the cloud.

We are in the process of gearing up our employees to work from home where possible and have ensured all phones and operating systems are available remotely through the cloud. We have also confirmed our systems have the capability of supporting this change in workflow.

We are not allowing any visitors or guests to come to our location and have incorporated video or conference calls as an alternative.

Our drivers, employees and their families have all been advised of preventative measures like social distancing, reinforcing hygiene protocols and staying home if they feel ill. We are also following the recommendations of the federal government to implement a 14-day self quarantine to anyone who has travelled out of the country and to consult a medical professional, all in an effort to protect our business operations and the safety of all employees and drivers.

Our office is cleaned daily, and there have been additional efforts to sanitize highly used surfaces throughout the day.

Our drivers in most cases do not have direct contact with other people, however in the event they are required to meet any person, they have been instructed to not share pens and other materials, keep safe distances and sanitize their trucks, hands and other highly used areas often. All drivers are also equipped with gloves and masks in case there is a need to be in contact with any persons.

We are acting with an abundance of precautionary measures and assessing the situation daily as it unfolds, not only to protect our employees and drivers, but also to ensure the continuity of the services you rely on.

We will continue to watch for new developments and provide you with any updates as appropriate.

Sincerely,

Paul's Management Team